

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 08<sup>th</sup> day of May' 2024**

**C.G.No.02/2024-25/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao**      **Member (Finance)**  
**Sri. S.L. Anjani Kumar**      **Member (Technical)**

***Between***

Smt. M.Anasuya, D.No. 19-3/2G-3/5  
Kanika Siddaiah Colony, Tirupati.      **Complainant**

***AND***

1. Assistant Accounts Officer/ERO/Tirupati-2
2. Dy. Executive Engineer/O/Tirupati-2
3. Executive Engineer/O/Tirupati Town      **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 07.05.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant filed the complaint stating that in the year 2022 the respondents issued service connection SC.No. 5534503010903 in the name of one P. Muni Reddy and fixed the meter in their plot to which

they are the owners and the said Muni Reddy illegally obtained the said service connection got fixed the same in their plot over which he has no right or title and hence the said service connection is to be removed from their plot.

02. The said complaint was registered as C.G.No.02/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have resolved the grievance of the complainant and dismantled and removed the said service connection from the plot of the complainant and thereby redressed the grievance of the complainant.
03. Heard both the parties through video conferencing. The complainant reported that their problem was solved by the respondents subsequent to the complaint and confirmed that the respondents dismantled and removed the service connection from their plot. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 08<sup>th</sup> day of '2024.

*Venky 08/05/24*

**CHAIRPERSON**

*[Signature]*  
Member (Finance)  
*08/05/2024*

*[Signature]*  
Member (Technical)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot**

**No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

*Venky*